Quick, Accurate, Consistent

Challenge

Clover Health, a leader in redefining Medicare Advantage, combines a human-first approach with innovative technology to enhance members' quality of life while addressing care gaps. To align its credentialing process with its mission of improving experiences for patients and providers, Clover Health needed a solution that offered precise provider data within a user-friendly platform. The goal was to increase operational productivity and streamline usability.

"Ultimately, choosing Andros came down to a need for data accuracy and their ability to programmatically record credentialing decisions. To move quickly enough to provide our members with the care they deserve while staying compliant, it's essential for us to know without a doubt who is credentialed and when, and Andros has consistently offered peace of mind with its reliability."

- Alicia Beckett, Product Manager

The Solution

To meet these needs, Clover Health partnered with Andros to effectively manage its rapidly expanding provider network. Key outcomes include:

10x Faster Credentialing: Andros delivers significantly reduced turnaround times for provider credentialing, enabling quicker onboarding and operational efficiency

Optimized Data Management: Provider and credentialing data are stored in a thoughtfully designed data model, ensuring superior performance for reporting and downstream processes

andros